## **BARBADOS LIGHT & POWER Co Ltd.**



## Career Highlights

## Trevor moves up

Success continues to follow Trevor Sealy in his career with the Company. The 1995 Employee Of The Year was appointed Trainee Supervisor in the Customer Services Department, with effect from December 1st.

Trevor joined the Company in 1981, as a Technical Assistant in the Substations Section of Distribution Department. He was subsequently promoted to the position of Customer Services Field Representative, where he worked until his recent appointment.

He has completed several courses and inhouse seminars, and has attained the Diploma in Human



Trevor Sealy

Resource Management from the Barbados Institute for Management and Productivity.

His long list of Total Quality achievements includes the Service Excellence Award, from the Customer Services Department, in 1993 and 1994. He is also the receipient of several Departmental awards, including The Everton Odle Memorial Award for the Most Outstanding Customer Service Field Representative.

In an interview after he was named Employee Of The Year 1995, Trevor said that "any job that is worth doing, should be done well". This philosophy has certainly sharpened his focus, as excellence and effort are distinctive work ethics in the Light and Power environment.

The Trainee Supervisor believes, that as we approach the turn of the century, a proactive approach, which enhances corporate efficiency and streamlines all efforts to meet the pending challenges, is necessary. He said that his goal as a supervisor is to help in making the Customer Services Department the leading example, in the area of customer service in Barbados.